

Refund/Exchange/Cancellation Policy

The Utah Soccer Association, Inc. is a non-profit corporation. We offer soccer programs within the boundaries of the State of Utah as set forth by the United States Soccer Federation for those who are interested in playing games in a competitive, recreational and social atmosphere. By organizing these competitions, the players join the Association by paying an annual non-refundable registration fee.

Players who do not complete their full registration period, whether it is voluntarily or involuntarily, are not entitled to a refund. We also realize that sometimes there are unusual circumstances that dictate the consideration of a refund and the following reasons for a full or partial refund will be considered:

1. The Association does not allow a player to exchange their registration to another player. A player registration is considered an individual agreement with the Association and is non-transferable.
2. Receiving an injury during a game which could deny you from participating for an extended period beyond a "minor" injury, is not considered an acceptable reason to request a refund and will be refused.
3. A player registering for the seasonal year and deciding not to play prior to their first scheduled game may receive a partial refund wherein the Association has already paid fees to other affiliated organizations such as U.S. Adult Soccer Association and U.S. Soccer Federation and other costs.
4. A player registering for the seasonal year may apply for a full refund in advance of the season or if for a partial refund once the season has started (*meaning – the first game of the season*) only any of the following reasons apply. The allowable reason must be accompanied by substantiated documented proof prior to a refund being considered for processing.
 - a. Pregnancy
 - b. Attending out of State schooling
 - c. Military service
 - d. Missionary service

Our office staff is always willing to assist if you have further questions. You may contact us at:

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